



Hello Camellia City Acupuncture Family,

I hope this finds you and your family in good health. One thing has remained the same: my commitment to your safety and health. By its very nature, acupuncture requires close and sometimes skin-to-skin contact and you should be familiar with the fact that infection control has always been a top priority in my practice. As we navigate life with additional requirements due to the coronavirus and other communicable diseases, please help me to support all of my patients by cooperating with these guidelines. My practice will follow practice guidelines recommended by the Council of Colleges of Acupuncture and Oriental Medicine (CCAOM), the National Certification Commission for Acupuncture and Oriental Medicine (NCCAOM), along with infection control recommendations made by the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA).

Guidelines:

- ***If you are ill, experiencing or showing signs of illness, you must reschedule.***
- *There is no fee for cancelling your appointment due to illness.*
- *Upon arriving for your appointment, ring the doorbell which is located on the left-hand side of the front door to let me know you've arrived.*
- *Street shoes are not allowed in the office, much like the clinics in Japan. Bring socks or booties to walk around in. Shoes can be left outside the front door or you can bring a bag to put them in.*
- *If necessary, use the restroom before treatment.*
- *Avoid wearing perfume and scented products, as other patients can be sensitive.*
- *Disposable masks are available upon request.*
- *Hand Sanitizer is available upon request.*
- *Silence your cell phone, as other patients are resting during their treatment.*
- *If you develop any signs of illness while in treatment, your treatment will be terminated.*
- *Of age patients should come to their appointment alone unless the assistance of others is needed.*

Thank you for your compliance. Thank you for your patience. Thank you for all of your support. If you have any questions, please feel free to contact me.

In health,

Dr. Gena